



**LOVE YOUR
BLOCK**
loveyourblock.co.uk

OUR EXPERIENCE:

Our team has an extensive wealth of in-depth Property Management experience.

We have a strong team comprising of Health & Safety, Surveyors, Cleaning & Maintenance, Major Works, Credit Control, Accounting, Company Secretary, Legal Administration, Insurance, Project Management, Contractors etc.

We work with other industry experts as required to ensure any work they undertake is completed properly.

Our team were one of the first agents to enact the Right To Manage on behalf of a client - and have 100% success rate in this legal proceeding.

We have in-depth experience in taking on properties with various challenges, for example: legal issues, previous poor management, missing funds, or dealing with complex histories.

HOW WE WORK WITH YOU

1 SYSTEMS

Our Business is founded on systems that lead the way in Property Management. This makes us effective, efficient and secure to do business with.

Security brings peace of mind, and our systems are leading the industry with this in mind. This is our paramount importance when being responsible for clients money and dealing with the amount of financial transactions that we do.

Our processes and procedures are designed effectively, to ensure that we deliver you the very best results.

Leaseholders have their own online portal to access their Service Charge Accounts at their own convenience.

2 OUR VALUES

Responsible:

We are committed to running a responsible business.

Open:

Our Open communications, consultations and contracts already set us apart from any other Property Management in the UK.

Collaborative:

We will work with you to ensure the correct solutions are in place to meet your needs

Honest and Respectful:

We pride ourselves on always being honest and respectful in all of our undertakings.



Need Help?
Call 020 3287 0663
For up to 30 mins
free advice



Company Secretary:

We provide dedicated company secretary support, including director and member updates, statutory filings, issuing share certificates, and maintaining accurate company records. We manage annual compliance and communication with Companies House to keep everything running smoothly behind the scenes.

Lettings Support

Whether your property is owner-occupied, vacant, or tenanted, we offer flexible management solutions that include full lettings services—viewings, referencing, contracts, inspections, and emergency maintenance support. Your property is always in safe hands.

Credit Control

Our in-house credit control team ensures timely collection of service charges, with a structured reminder system and a fair but firm approach to arrears management. We're committed to keeping cash flow healthy, while being sensitive to residents facing financial difficulty.

Insurance

We work closely with trusted brokers to secure the right insurance cover at competitive rates. As FCA registered agents, we handle claims directly and guide clients through valuations, excess levels, and coverage requirements—ensuring peace of mind from policy to payout.

Legal Administration

Our legal support team handles sales packs, lease alterations, subletting, and compliance with leasehold regulations. With experience across hundreds of clients, we ensure all legal obligations are met with care, precision, and a bespoke approach.

Surveying

Our in-house team of qualified building surveyors is here to support your refurbishment and maintenance needs. From writing detailed specifications to conducting inspections and creating long-term maintenance plans, our team ensures each project is delivered to the highest standard.

Health & Safety

Your safety is our priority. Our H&S team conducts risk assessments and guides best practices across all works and maintenance. We hold ISO certifications in both quality and occupational health & safety, demonstrating our commitment to continuous improvement and compliance.

Project Management

From internal renovations to full-scale refurbishments, our project managers oversee all aspects of delivery—tailored to your specific goals. We handle everything from planning to execution, including liaison with contractors and regular progress updates.

Major Works

When large-scale works are required, our dedicated Major Works team ensures full transparency and efficiency. From contractor tendering and Section 20 consultations to regular site inspections and resident communication, we manage the entire process with care and clarity.



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Cleaning & Maintenance

We provide consistent, high-quality cleaning and maintenance services, including communal cleaning, waste removal, garden care, and a range of specialist works. Our trusted team ensures your building remains safe, clean, and welcoming at all times.

Out-of-Hours Emergency Response

Emergencies don't keep office hours, and neither do we. Every leaseholder receives a 24/7 emergency contact upon onboarding, ensuring they have support when it matters most—any time of day or night.

Trusted Contractors

We've built strong partnerships with a network of skilled, reliable contractors, while remaining open to working with your preferred suppliers. Many of our best partnerships began with a recommendation from a valued client.

4 OUR PHILOSOPHY

Love Your Block was established with the simple aim to work collaboratively with residents and leaseholders to manage their property with their wishes in mind at all times. Our open approach to communication, consultation and contracting sets us apart from any other property managing agent. Our contracts do not contain lengthy termination clauses which are endemic in the industry. We simply ask that you let us know if there is a problem with our service and if we've not rectified it within a month then you can cancel the agreement. In an unregulated industry with ineffectual professional standards bodies, we believe that this is the ultimate demonstration of our values.



OXFORD



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5 RIGHT TO MANAGE



Everyone Deserves the Right

When the Commonhold and Leasehold Reform Act came out in 2002 our team were one of the first Managing Agents to take a client through the Right to Manage process. Since then we have continually worked on behalf of our clients to help each one gain control of their building - with 100% success rate!

Put simply, the RTM process allows you as residents to take control of the management of your building without the assignment of blame. You may wish to do this for many different reasons.

As a newly registered Right To Manage Company, the management of your property will become organised and under the leaseholders' control. As a leaseholder you are entitled to become a Director of the company with equal voting powers to the other leaseholders. The Right To Manage voting system is fair, and determined by a majority vote. As a member of the RTM company you can help decide your own future and management strategy. This will mean: the Freeholder no longer manages the building; there is no more neglect, unnecessary works or unscheduled activities; you can choose your own Managing Agent to work with you and select your own contractors and service providers; you can see how and why your funds are being spent; your service charges and buildings insurance can often be reduced; major works can finally happen, and as a result of these improvements your property value can increase.

Becoming an RTM Company is a legal process which needs to be followed carefully and precisely. Although the process is relatively straight forward, the qualifying rules and criteria can be complex. With plenty of practise and expertise under our belt we know we can successfully help you. If this sounds like something you would like to discuss further then please get in touch.



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